

MODULE 11 – SUSTAINABILITY

COURSE UPDATES

Item 3 and 4: Internal Sustainability Structure / External Sustainability Structure

Both of the above items in this module discuss a code being allocated to Practitioners for their clients so that their clients are registered in the portal to their dedicated Practice or Company. It is also mentioned that you will make the first order for clients on their behalf. As mentioned previously, both of these processes have now changed.

Practitioners are set up in the Portal by IT administration, and you will be provided with a link to send your uniquely named intake form. The portal will automatically assign your clients into your Practitioner group once they complete the intake form and approved by IT administration (for security and integrity purposes). A code is no longer generated for this purpose. You will receive a percentage remuneration for all cannabis products ordered by your clients through ThePortal.Life. The remuneration will be deposited into your bank account each week. You will also keep 100% of your consultation fee unless the client has been referred to you via theportal.life where 20% is retained. There will be an annual fee charged to each Practitioner/Company for the use of The Portal.Life platform which will be a sliding scale according to use.

Item 4: External Sustainability Structure

It is mentioned in the video for External Sustainability that are 3 Levels of Care are in the process of development. We have since finalised this process and you can find a copy of the Levels of Care Document in the Training Resources section here

ASSESSMENT UPDATES

As you are aware, some of the information in this module has since been superseded so I have taken the liberty of providing you with the new/correct answers for 2 of the assessment questions until we have the opportunity to update the video content.

Question 3. In the remuneration Process is it your responsibility to add your clients' details into The Portal website? Yes / No

When your client completes the intake form via your Practitioner link, they are automatically placed into your on-line data group. It is the Practitioners responsibly to ensure that all of the correct information has been completed in the intake form. If any information is missing, you will need to obtain this information from the client during your initial consultation.

Question 4. In the remuneration process who places the clients' initial order?

As mentioned previously, the Practitioner no longer completes the client's initial order. The client's access to the portal is created when they fill out the intake form. They will use the same login details that they used when completing the initial intake form. The only circumstances where this may change is if the client is unable to process an on-line order due to technical or health reasons. You could suggest that

the client ask a family member or friend to help them place their order on their behalf. As a last resort, orders can also be phoned in and placed with the dispatch team at the Church of Ubuntu if necessary. You will receive a percentage of the total cost of the cannabis oils as remuneration for each of your clients. This will be deposited into your account on a weekly basis. The percentage of remuneration for cannabis oils in the client's initial order is currently 20% and then 10% for consecutive orders. This will change to a flat 15% after 1st July 2023

ADDITIONAL RESOURCES

Nil