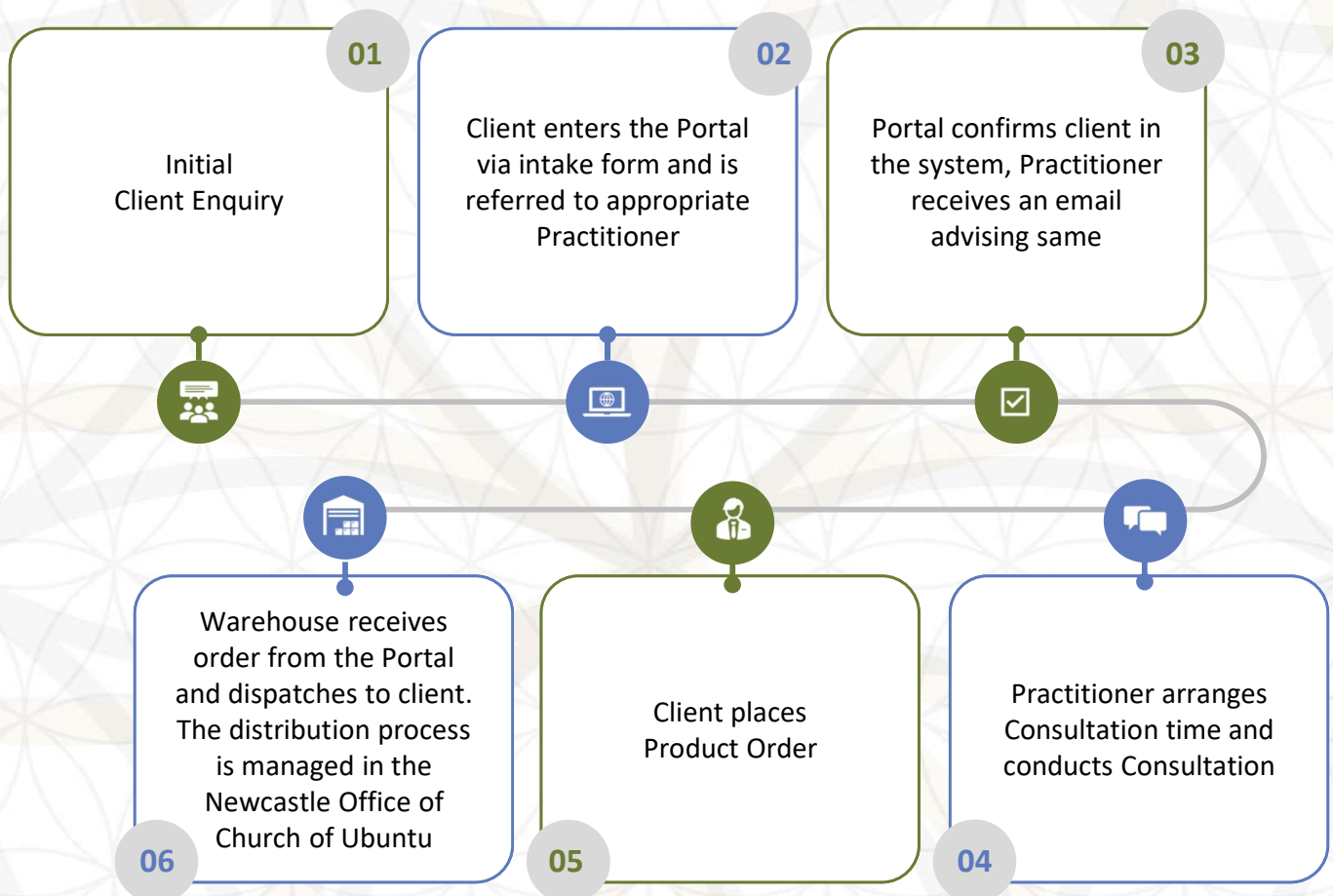


Basic Steps from Initial Enquiry to the Client receiving their Protocol and Order



1. Initial Client Enquiry
2. Client enters the Portal via intake form and is referred to appropriate Practitioner
3. Portal confirms client in the system, Practitioner receives an email advising a Client has been allocated to them
4. Practitioner arranges Consultation date and time and conducts Consultation
5. Client places Product Order
6. Warehouse receives order from the Portal and dispatches to the Client. The distribution process is managed in the Newcastle Office of Church of Ubuntu
7. All Practitioners are supported by Senior Practitioners in NLW