

MODULE 9 – CONSULTATION PROCESS

COURSE UPDATES

Item 1: Initial Contact

There have been some slight changes to our Organisation Flow Chart. You will find an updated version here in the documents of Module 9 Training Resources Module 9.

Item 3: Preparation Prior to Consultation

This module states that the 'How to Prepare for Consultation' and 'Frequently Asked Questions' documents need to be emailed to the client prior to the consultation. We have now streamlined this process so this step is no longer required. The 'How to Prepare for Consultation' and 'Frequently Asked Questions' are now automatically sent to the client once the intake form has been completed.

ASSESSMENT UPDATES

Role Play: This will be set at an appropriate time for all parties and will either be in person or over video technology such as skype or zoom.

At the completion of the on-line assessment component in Module 9 - there is also a Role Play exercise in which you are observed (by me) undertaking a consultation with a real "client". Usually this is done on-line, although occasionally in person if circumstances permit. Ideally the person you choose to work with has a genuine reason for having a consultation as it becomes more realistic for you. I will discuss this with you all individually as it gets closer to your role play time as there are a few options for setting this up.

You will also find further information about the role play exercise in the document **Consultation Process – Assessment Task**. A crucial point to remember, is that the assessment is about the Consultation process itself and following the pre, during and post consultation steps. It is **NOT** about establishing a set protocol or recommendations as such, although this will form part of the discussion during the consultation itself. Module 10 covers the elements of creating a protocol in more depth. You will also be using the information collected for the client in the role play exercise to form part of the assessment for Module 10.

ADDITIONAL RESOURCES

Nil